

STUDENT'S PERCEPTIONS OF LIBRARY SERVICES IN ACADEMIA OF BANGLADESH: A CASE STUDY OF RAJSHAHI UNIVERSITY

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ABSTRACT

This paper is an outcome of a case study conducted at the University of Rajshahi in order to measure perceptions and satisfaction level of undergraduate and master's students. The main objectives were to identify the purpose of library visit and to trace out the service quality of university library, while other objectives were to determine whether digital libraries can replace traditional libraries or not, and to explore the preferences of students as study place. The findings show that more than 42% students visit the library for exam preparations. The study also revealed that the service quality of the library is associated with the preferences of study places and collections of the library and 74.60% of the respondents reported that digital library can replace traditional libraries.

KEYWORDS: Academic libraries, Students Perceptions, Students.